



Terms & Conditions – (Updated October 2020)

Definitions of Law

(a) The Service shall mean DJs and all other services, goods, components or other items hired by PA Entertainments.

(b) “The Client” is the person, firm, corporate or public body, hereafter referred to as “You” or “The Client”, hiring the services and/or equipment.

- 1) Where requested, you agree to our deposit which is payable in advance to secure or service. The deposit is deducted from the total fee quoted, and is non-refundable
- 2) The Client shall have the right to cancel the booking, at the loss of the following.
 - a. A cancellation fee of not less than 50% of the agreed fee will be due if the cancellation is within 29 -22 days the event date.
 - b. A cancellation fee of not less than 75% of the agreed fee will be due if the cancellation is within 21-15 days of the event date.
 - c. The whole of the agreed fee will be due if the cancellation is within 14 days of the event date.
- 3) Any amendments made by the client, may incur a £25 administration fee.
- 4) A standard charge of 5% will be charged for all payments when the clients makes a payment via cheque.
 - a. A £30 charge will be levied on any unhonoured cheques received by PA Entertainments from the client.

- 5) Any payments where an agreed timescale has been agreed, typically 30 days, must be paid within the agreed period. Failure to do so will result in a 5% charge of the invoice, per day, until the invoice is paid in full.
- 6) In the unlikely event that PA Entertainments is unable to attend personally due to accident or sudden illness, PA Entertainments shall endeavour to provide a suitable substitute offering a similar service at no additional charge to the Client. This does not apply in the circumstance detailed below.
- 7) Force Majeure – PA Entertainments will not be liable for failing to attend a booking, where the reason for non-attendance or late arrival is caused by adverse weather conditions (including Snow & Flooding), road closure, road traffic accident, acts of terrorism, industrial action, or other unavoidable circumstances deemed beyond our control.
- 8) PA Entertainments agrees to provide proof of Public Liability Insurance and all necessary certifications as required by The Venue.
- 9) It is the responsibility of the client to provide accurate information regarding the address of the venue. Failure to do so, may lead to the client's event being delayed or cancelled at a full cancellation cost (as per clause 2c)
- 10) The Client agrees that compensation for any loss of or damage to DJ's equipment, vehicle(s) and/or personal belongings caused by the client's guests, venue customers and/or venue staff may be sought, including any additional costs.
- 11) We reserve the right to refuse to connect any equipment to our own if we deem it unsafe
- 12) Where applicable, a damage deposit will be returned to you within 7 days of inspection of the hired item.
- 13) The DJ reserves the right to omit anything too long in length, too heavy or which contains offensive lyrics.
- 14) No offensive or abusive behaviour and/or language to any PA Entertainments staff will be tolerated, and may lead to your event being disrupted.