

# PA ENTERTAINMENTS

## Terms & Conditions – (Updated October 2019)

### Definitions of Law

*(a) The Service shall mean DJs and all other services, goods, components or other items hired by PA Entertainments.*

*(b) "The Client" is the person, firm, corporate or public body, hereafter referred to as "You" or "The Client", hiring the services and/or equipment.*

- 1) You agree to our deposit which is payable in advance to secure or service. The deposit is deducted from the total fee quoted, and is non-refundable
- 2) The Client shall have the right to cancel the booking, at the loss of the following.
  - a. A cancellation fee of not less than 50% of the agreed fee will be due if the cancellation is within 29 -22 days the event date.
  - b. A cancellation fee of not less than 75% of the agreed fee will be due if the cancellation is within 21-15 days of the event date.
  - c. The whole of the agreed fee will be due if the cancellation is within 14 days of the event date.
- 3) Any amendments made by the client, may incur a £25 administration fee.
- 4) A standard charge of 5% will be charged for all payments when the clients makes a payment via cheque.
  - a. A £30 charge will be levied on any unhonoured cheques received by PA Entertainments from the client.
- 5) In the unlikely event that PA Entertainments is unable to attend personally due to accident or sudden illness, PA Entertainments shall endeavour to provide a suitable substitute offering a similar service at no additional charge to the Client. This does not apply in the circumstance detailed below.
- 6) Force Majeure – PA Entertainments will not be liable for failing to attend a booking, where the reason for non-attendance or late arrival is caused by adverse weather

conditions (including Snow & Flooding), road closure, road traffic accident, acts of terrorism, industrial action, or other unavoidable circumstances deemed beyond our control.

- 7) PA Entertainments agrees to provide proof of Public Liability Insurance and all necessary certifications as required by The Venue.
- 8) It is the responsibility of the client to provide accurate information regarding the address of the venue. Failure to do so, may lead to the client's event being delayed or cancelled at a full cancellation cost (as per clause 2c)
- 9) The Client agrees that compensation for any loss of or damage to DJ's equipment, vehicle(s) and/or personal belongings caused by the client's guests, venue customers and/or venue staff may be sought, including any additional costs.
- 10) We reserve the right to refuse to connect any equipment to our own if we deem it unsafe
- 11) Where applicable, a damage deposit will be returned to you within 7 days of inspection of the hired item.
- 12) The DJ reserves the right to omit anything too long in length, too heavy or which contains offensive lyrics.
- 13) No offensive or abusive behaviour and/or language to any PA Entertainments staff will be tolerated, and may lead to your event being disrupted.